



**Walter Reed  
National Military  
Medical Center**



## **Integrated Disability Evaluation System (IDES)**

### **Multi-disciplinary briefing (MDB)**

**For The Army, Navy, Marine Corps and their Family Members**



Walter Reed  
National Military  
Medical Center



## OUR MISSION

- To provide service members and their families with the information necessary to make informed decisions throughout the Medical Evaluation Board (**MEB**) and Physical Evaluation Board (**PEB**) phases of the Integrated Disability Evaluation System (**IDES**) process.
- To process your case in a timely and efficient manner.



Walter Reed  
National Military  
Medical Center

## What is (IDES)? Integrated Disability Evaluation System

- This process integrates the resources of the Department Of Defense (**DOD**) and the department of Veteran Affairs (**VA**), following a set of comprehensive medical examinations (**C&P**) to evaluate your referred medical condition(s) as well as conditions that you may wish to claim (**Service - Connected**).
- The process is intended to quickly deliver to service members with a finding regarding fitness for continued military service, and if determined to be unfit, to provide the service member with a single source disability rating prepared by the **VA** that will be used by the **DOD** and the **VA** to determine the benefits you are entitled to receive.



**Walter Reed  
National Military  
Medical Center**

## **What is (IDES)?**

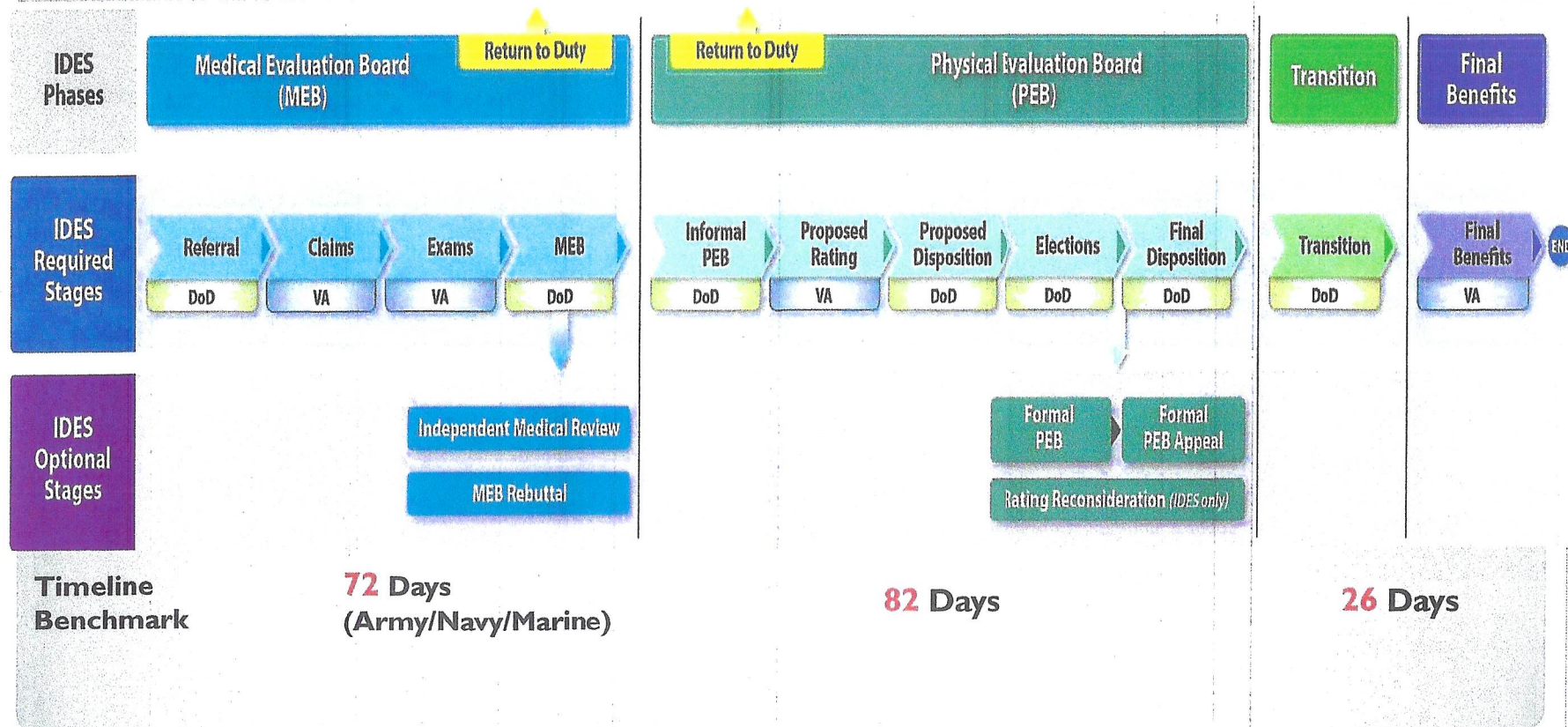
### **Integrated Disability Evaluation System Continued**

- During the process, you will be counseled and advised on how you can contribute to the development of your case, as well as your rights and responsibilities when presented with findings throughout the disability evaluation process.
- One of the immediate benefits to you and your family is the convenience of not having to undergo redundant examinations and/or evaluations through two separate systems with the **DOD and VA Contractor Quality, Timeliness, Customer Service (QTC)**.
- If you are determined to be found unfit for continued military service, you will experience a smoother transition, including receipt of your benefits and compensation from the **VA QTC** upon separation or retirement.



Walter Reed  
National Military  
Medical Center

## IDES Timeline (180 days)





Walter Reed  
National Military  
Medical Center

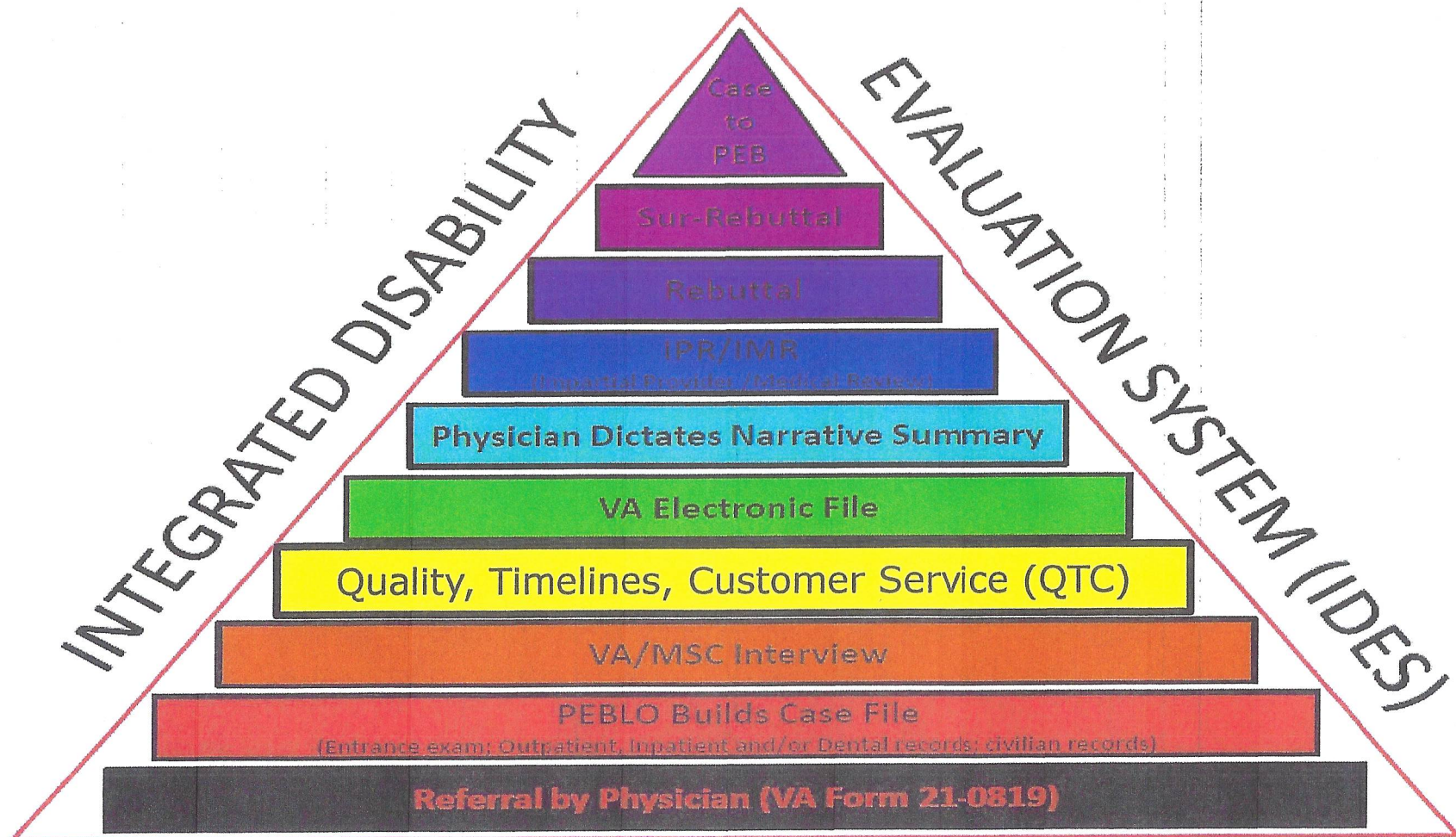
## IDES Timeline (180 days)

Phase I	Physical Evaluation Board Liaison Officer (PEBLO) counsels member over IDES process, provides the VA Military Service Coordinator(MSC) copy of member's case file, including all Service Treatment Records(STRs)
Phase II	MSC conducts VA Intake Interview and completes VA/DoD Claim Forms ensuring all service-connected medical conditions are properly claimed. MSC orders all referred and claimed VA C&P examinations
Phase III	Member contacted by Quality, Timeliness, Customer Service (QTC) to schedule his/her VA Disability Benefit Questionnaires (DBQ) Appointments which will be conducted by the DVA/VBA/DoD Providers at civilian clinics within 200 miles of the members address. MSC downloads the completed C&P Exam Results and provided to the PEBLO
Phase IV	<p>PEBLO requests NARSUM to be written. Upon receipt of completed NARSUM member is counseled on MEB findings and given <b>5 Calendar days to elect with legal assistance</b></p> <p>Member Election Options: <b>Concur</b> - Case is sent to PEB</p> <p><b>Impartial Medical Review (IMR)</b> – Answer NARSUM concerns</p> <p><b>Appeal</b> - Request a change to NARSUM</p>
Phase V	PEBLO forwards case to the Physical Evaluation Board (PEB) for <b>Fit/Unfit</b> determination. Upon receipt of <b>Unfit</b> determination from the PEB, member is counseled on findings, Member Election Options with legal assistance: <b>Concur</b> – election sent to transition service office, request <b>Formal Board</b> with or without a written appeal, or submit a <b>one time VA reconsideration</b> , as applicable. <b>Fit</b> determination - Member is returned to duty.
Phase VI	Member waits on his/her Final Orders, DD-214 and schedules Exit briefing with MSC on eligibility for VA benefits.



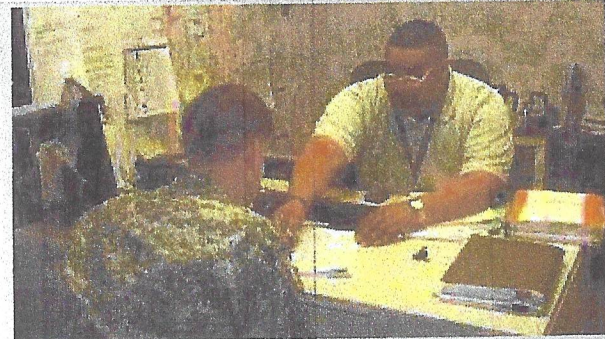
Walter Reed  
National Military  
Medical Center

# MEB Steps





**Walter Reed  
National Military  
Medical Center**



## **Physical Evaluation Board Liaison Officer (PEBLO)**

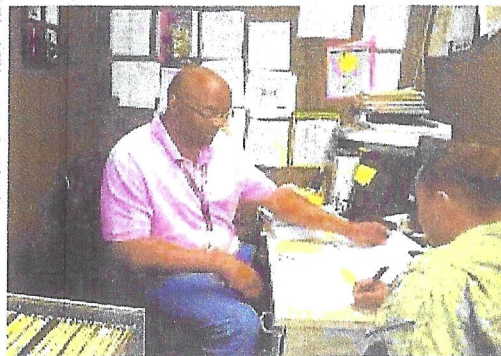
- Your assigned **PEBLO** will guide you through the **IDES** process.
- Your **PEBLO** Will Be Your Primary Point Of Contact Concerning Your Case And The IDES Process.  
**He/she Will Inform You Of The Status Of Your Case.**
- Please ensure that your **PEBLO** is aware of any changes to your contact information.
- Your **PEBLO** will schedule counseling sessions with you throughout the process.
- Your **PEBLO** will build your case file with your assistance in providing accurate information pertaining to your medical/administrative records.



**Walter Reed  
National Military  
Medical Center**

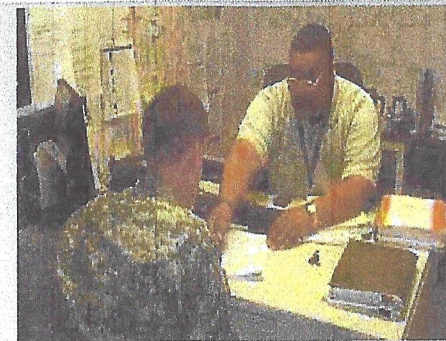
## **Physical Evaluation Board Liaison Officer (PEBLO) (Continued)**

- Your **PEBLO** will refer you to additional resources if necessary (example: Transition Assistance Program (TAP Class), Goal, Plan, Succeed (GPS), Wounded Warrior Programs, Social Security Administration (SSA), etc. Prior to your separation or retirement.





Walter Reed  
National Military  
Medical Center



## Physical Evaluation Board Liaison Officer (PEBLO) (Continued)

### Notifications to your Command/Unit:

- **ARMY:** Your assigned **PEBLO** will notify your command that you've been referred to the Medical Evaluation Board (MEB) and request administrative documentation, including the provision of a commander's performance and functional statement (DA Form 7652)
- **NAVY/MARINES:** Your Commanding Officer and respective service headquarters (Navy: Navy Personnel Command and Marine: MMSR4) will be notified via electronic message traffic. A Non-Medical Assessment (NMA) template will be provided to your command for completion.



Walter Reed  
National Military  
Medical Center



## Service Member's Responsibility

- The first **45** days of the process are the most critical and requests for leave may be denied during this period.
- **Do not** miss any scheduled appointments. You must be on time for all scheduled appointments.
- Any **No Shows** will be reported to your commander and the **VA** will require assurance that service members have been assigned an escort by their command and will be escorted to all future appointments before they will re-schedule any missed appointments.
- Provide all administrative and medical documentation necessary to initiate and complete the Medical/Physical evaluation board process.
- Always provide accurate contact information (phone numbers/email addresses) and maintain communication with your **PEBLO**.



Walter Reed  
National Military  
Medical Center

## Commander's Responsibility

Provide the service member's assigned PEBLO with:

- A completed performance Evaluation/Assessment
  - ARMY: Commander's Performance and Functional Statement (DA Form 7652)
  - NAVY/MARINE CORPS: Non-Medical Assessment (NMA)
- Provide Line Of Duty (LOD'S)
  - LODD – Line Of Duty Determination - is an administrative procedure used by the military for determining a member's **duty** status at the time of injury, illness, disability, or death.
  - LODI – Line Of Duty Investigation - is the process to determine if the Soldier's intentional misconduct or willful negligence was the proximate cause of the illness or injury.
  - LODB – Line Of Duty Benefits - decision has a direct bearing on whether or not a service member is eligible for VA **benefits**
- Ensure all personnel, and administrative documents are provided in a timely manner.
- **Maintain accountability and visibility of the Soldier, Sailor, or Marine.**



**Walter Reed  
National Military  
Medical Center**



## **MEB Provider's Responsibility**

### **Review your:**

- Physical Profile (DA Form 3349) - Army
- Abbreviated Medical Evaluation Board Report (NAVMED 6100/5) - Navy & Marine corps
- Request consults for specialty clinics, as necessary.
- Review and summarize your medical and administrative information in order to complete a Narrative Summary (NARSUM).
- Clarify any questions in the Medical Evaluation Board (MEB) regarding their findings regarding whether or not a specific medical condition meets retention standards, as outlined by existing policies.



**Walter Reed  
National Military  
Medical Center**



**VA**

## **Military Service Coordinator(MSC)**

- You will be assigned a Military Service Coordinator (MSC) to guide you through the Department of Veteran Affairs (VA) portion of the Integrated Disability Evaluation System (IDES) process.
- They are responsible for assisting you with identifying all of the Service-connected Medical Conditions that you may claim during your intake interview. After this meeting, they will request for your VA Compensation and Pension (C&P) examination appointments.
- You will need to attend all scheduled VA C&P exam appointments.

### **The MSC is the link between you and the VA:**

- They will inform you of your rights and VA actions in the IDES process.
- Gather any additional required information in order to expedite payment of VA benefits prior to separation.
- Russell E. Gilmer MSC, Ph#: (202) 530-9262 Ext#: 3172, Email: [Russell.Gilmer@va.gov](mailto:Russell.Gilmer@va.gov)
- Samuel E. Oyola Pérez MSC, Email: [samuel.oyola-perez@va.gov](mailto:samuel.oyola-perez@va.gov)



**Walter Reed  
National Military  
Medical Center**



## **VA Vocational Rehabilitation and Employment (VRE) – Chapter 31**

- As an IDES participant, you have automatic entitlement to this program.
- VRE is an employment program but provides education/training if needed to help you get the skills needed to find entry level, suitable employment.
- You may start while you are on active duty, as long as your command approves.
- We pay tuition, fees, books, supplies, tools, equipment. We do vocational testing and provide counseling and support as you transition off active duty. Our program is nationwide.
- Once you finish training, we make sure you have a good resume and then you will work with our employment coordinator and others to help you find a job. We have paid internships and send job leads and information about job fairs, hiring fairs, etc.
- For those who cannot work at present, we can offer independent living services.
- Contact Marilyn Ritzau at: Bldg 11 Room 152, 301 319-8467, [Marilyn.Ritzau@va.gov](mailto:Marilyn.Ritzau@va.gov)



Walter Reed  
National Military  
Medical Center



## What is in a Medical Evaluation Board (MEB)?

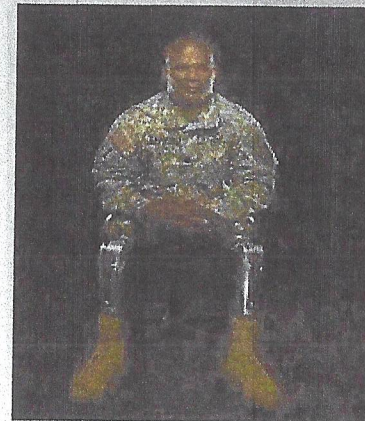
- The Narrative Summary (NARSUM) is the **HEART** of the Medical Evaluation Board (MEB).
- The “NARSUM” is a comprehensive written report that is a “**WORD PICTURE**” of each of your medical conditions, history and status. Furthermore, it includes a determination as to whether each condition meets or fails medical retention standards as listed in the following regulations:
  - Army: AR 40-501 Chapter 3
  - Navy/Marine corps: Chapter 18, MANMED and Chapter 8, SECNAVINST 1850.4f (Navy/Marine Corps).
- If any condition fails to meet medical retention standards, your case will be referred to the Physical Evaluation Board (PEB) for adjudication.

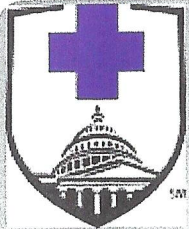


**Walter Reed  
National Military  
Medical Center**

## **What is in a MEB case? (Continued)**

- **VA compensation and pension (C&P) examination**
  - You will be scheduled for comprehensive C&P exams to be conducted at the VA Hospital.
- Your Medical Evaluation Board (MEB) provider will identify all medical conditions and determine whether or not they meet medical retention standards under AR 40-501 Chapter 3 (Army) or Chapter 18, MANMED and Chapter 8, SECNAVINST 1850.4f (Navy/Marine Corps).





**Walter Reed  
National Military  
Medical Center**

## **Integrated Disability Evaluation System (IDES) Attorneys**

- You will be referred to a medical evaluation board counsel (MEBC) to provide legal assistance through out the IDES process. You have the right to seek legal representation of your choice if you desire, at your own expense.

### **ARMY MEBC:**

- Legal Counsel – Ms. Jennifer Obrien (301) 400-0168 [jennifer.a.obrien.civ@mail.mil](mailto:jennifer.a.obrien.civ@mail.mil)
- Paralegal – Mr. Antonio L. Mitchell (301) 400-0167 [antonio.l.mitchell10.civ@mail.mil](mailto:antonio.l.mitchell10.civ@mail.mil)

### **Navy/Marine MEBC:**

**(Please Email Paralegal First Prior to Contacting Any of the Navy/Marine Disability Attorneys)**

- Legal Counsel - Mr. Stephen Lyons (301) 319-7831 [Stephen.M.Lyons.Civ@mail.mil](mailto:Stephen.M.Lyons.Civ@mail.mil)
- Legal Counsel - Mr. Kevin Knightly (301) 319-8375 [Kevin.P.Knightly.Civ@mail.mil](mailto:Kevin.P.Knightly.Civ@mail.mil)
- Legal Counsel - Ms. Kelsey Yoon (301) 319-8831 [kelsey.h.yoon.civ@mail.mil](mailto:kelsey.h.yoon.civ@mail.mil)
- Legal Counsel - Ms. Angela, Kaul (301) 295-1868 [angela.kaul@navy.mil](mailto:angela.kaul@navy.mil)
- Paralegal – Ms. Nikisha Mckinney (301) 295-1868 [Nikisha.N.Mckinney.Civ@mail.mil](mailto:Nikisha.N.Mckinney.Civ@mail.mil)



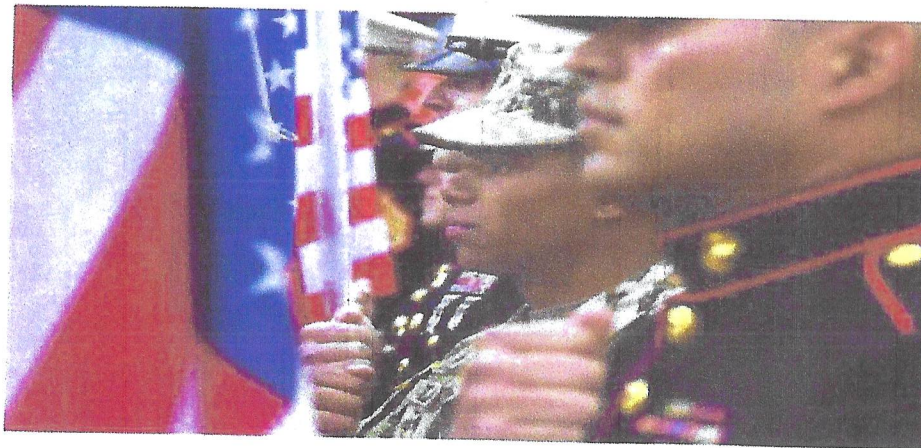
**Walter Reed  
National Military  
Medical Center**

## **eBENEFITS**

- The Deputy Assistant Secretary Of Defense For Warrior Care Policy Has Requested Our Assistance In Implementing Actions That Will Improve Communication With Service Members In The IDES Process.
- **These Actions Which Grew Out Of Discussions With Members Of Congress And Formed The Benefits Executive Counsel, Are As Follows:**
  - Upon Initiation Of The IDES Case, The PEBLO Will Inform The Service Member And His/Her Families On A Realistic Expectation Of When His/Her IDES Case Will Be Completed, To Include The Anticipated Date Of Separation And Subsequent Receipt Of VA Benefits'.
  - Upon Initiation Of The IDES Case, The PEBLO Will Instruct The Service Member To Create An Account At [www.Ebenefits.Va.Gov](http://www.Ebenefits.Va.Gov) And [www.Myhealth.Va.Gov/Mhv-portal-web/Home](http://www.Myhealth.Va.Gov/Mhv-portal-web/Home).
  - **Army Service Members** Can Track The Progress Of Their IDES Case Through The IDES Dashboard In Army Knowledge Online (AKO).
  - **Navy And Marine Corps Service Members** Do Not Have The Capability To Track Their IDES Case Through A Navy Or Marine Knowledge Online Portal.



## E2I/OWF IDES INFORMATION BRIEF



### ***ARE YOU ELIGIBLE?***

Did you know that all Service Members enrolled in IDES/MEB are eligible to participate in DoD's federal internship program Operation Warfighter (OWF) and the Education & Employment Initiative (E2I)? Both these programs offer resources and opportunities for those enrolled in IDES or assigned to a service Wounded Warrior Program as they prepare for reintegration to the civilian sector. Join us every Monday 1300-1400 and learn more about how E2I and OWF can benefit you.



**WHAT:  
E2I/OWF IDES  
INFORMATION  
BRIEFING**

**WHY:  
PROVIDE ENROLLMENT  
SPECIFICS  
Q&A**

**WHO:  
ALL SERVICE  
MEMBERS ENROLLED IN  
IDES**

**HOW:  
VIA  
TELECONFERENCE**

**DIAL-IN:**

(301)-715-8592  
(312)-626-6799  
(646)-558-8656

**MEETING ID:  
978 8519 6115**

**WHEN:  
MONDAYS  
1300-1400**

### **Point of Contact:**

Mrs. Denise Williams  
OWF/E2I Regional Coordinator  
Denise.L.Williams8.ctr@mail.mil



**Walter Reed  
National Military  
Medical Center**

**Thank You For Your Courage And Service**

